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North Shore Water Reclamation District



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November 7, 2023

District Sewer Crew and newly installed *SmartCovers* prevent sewage backup

To address recurrent backup issues in the Knollwood area the District installed a *SmartCover* level sensor last year. The sensor was installed in a manhole upstream of the previous problem areas to act as an early warning system for sewer backups.

On the evening of November 1st, the District sewer crew received an alarm that the level in this manhole was rising. The crew responded and was able to clear a blockage within two (2) hours from the first notification preventing any sewer backups in the area.

In order to reduce possibilities of backups the District will be cleaning this pipe on a yearly basis as well as maintaining the level sensor to provide advance notice of possible issues. In all instances of past blockages/backups large amounts of grease have been found to be the cause and **we need your help** to decrease the chances of this from happening again. Please see the enclosed fact sheet on what not to flush or pour down the drain. In general, remember to only flush the three P's – Pee, Poop, and Paper and don't use the sink drain as a garbage can.



Protecting Lake Michigan & Our Waterways.

**North Shore Water
Reclamation District**

WHAT NOT TO FLUSH

Don't flush or pour the following down the drain:

- **Any kinds of wipes** (baby, cleaning, facial, and wipes that claim to be “flushable”)
- **Fats, Oils, and Grease**
- **Coffee Grounds, Eggshells**
- **Unused Medications**
- **Paper Towels, Cloth Towels, Tissues**
- **Disposable Diapers**
- **Feminine Hygiene Products**
- **Condoms**
- **Cotton Swabs, Cotton Balls**
- **Dental Floss**
- **Cat Litter** (even brands labeled “flushable”)
- **Bandages and Bandage Wrappings**
- **Cigarette Butts**
- **Hair**
- **Ashes, Cinders, Sand**
- **Household Hazardous Wastes** (Paint, Dyes, Cleaning Chemicals, Fuels, Automotive Fluids, Bleach, etc.)
- **Needles/Syringes**